Rahul Shukla

DevOps & Cloud Support Engineer | 3.7+ Years Experience

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Professional Summary

DevOps and Cloud Support Engineer with 3.7+ years of professional experience at HCLTech, specializing in AWS cloud infrastructure, CI/CD pipelines, automation, containerization, and production support. Proven ability to manage cloud environments, troubleshoot incidents, automate deployments, and ensure high availability and performance of applications in fast-paced enterprise environments.

Technical Skills

1. Cloud: AWS (EC2, S3, IAM, VPC, Route53, CloudWatch)
2. DevOps Tools: Terraform, Docker, Kubernetes
3. CI/CD: GitHub Actions, Jenkins
4. Operating Systems: Linux (RHEL, Amazon Linux)
5. Scripting: Bash, Python (basic automation)
6. Monitoring & Logging: CloudWatch, basic ELK
7. Version Control: Git, GitHub
8. Web & Servers: Nginx, Apache

Professional Experience

DevOps / Cloud Support Engineer – HCLTech (Aug 2022 – Present)

1. Provided L2/L3 cloud and DevOps support for production and non-production environments on AWS.
2. Managed EC2 instances, IAM roles, security groups, and VPC networking.
3. Designed and maintained CI/CD pipelines for automated build and deployment processes.
4. Automated infrastructure provisioning using Terraform.
5. Worked with Docker containers and Kubernetes for application deployment.
6. Monitored systems using CloudWatch and handled incident troubleshooting.
7. Collaborated with development teams to improve deployment reliability and performance.

Projects

1. Todo Application – Deployed on AWS with Docker and Nginx, accessible via custom domain.
2. Riding Club Website – Hosted on AWS EC2 with Route53 DNS configuration.
3. Neumorphism UI Project – Frontend UI project showcasing modern CSS design principles.

Education

Bachelor’s Degree – Computer Science / Related Field

Certifications & Learning

AWS Cloud fundamentals, Terraform IaC, Docker & Kubernetes (hands-on project-based learning).